



Pet First Aid for Pet Professionals Level 3 (VTQ)

QUALIFICATION SPECIFICATION

QUALIFICATION NUMBER: PRO/501/PFAPP

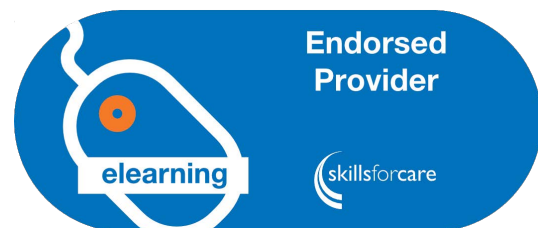
This Qualification is Endorsed by an Awarding Organisation Regulated by Ofqual



Endorsed, CPD Certified and ISO Standards

All ProTrainings classroom and online qualifications are endorsed through an Awarding Organisation Regulated by Ofqual, through the Skills for Care Scheme with the highest level of recognition and are approved through the CPD Standards services for CPD certification.

ProTrainings: Additional quality at an affordable price.



This is the highest standard of recognised endorsement and only organisations who have a proven history of continued success in making a difference in the training industry can be awarded the Centre of Excellence endorsement. ProTrainings proudly announce that we have received this endorsement for continuous professional training delivery.

As a recognised Skills for Care provider who is already endorsed for delivering training through digital e-learning, classroom and blended formats, this enhanced Centre of Excellence endorsement will take our credibility and quality of training to an advanced state of recognition. But what does this new Centre of Excellence endorsement mean?

The Centre of Excellence status means that we have been able to consistently demonstrate exemplary commitment to meeting the needs of learners in the adult social care sector. This meant we needed to comply with the social model of care and be able to measure the impact of provision on the lives of people who use these services.

We embarked on this provision to prove how consistent ProTrainings services are, to test whether we are meeting a high standard, to evolve, adapt and improve our provision and to place ourselves amongst a small selection of companies who are a Skills for Care Centre of Excellence.

Gaining this accolade has resulted in receiving a designation as a 'Centre of Excellence in Adult Social Care and Learning and Development' and we do not plan on stopping our standards here. We will continue to offer the finest services so that are rewarded through the training and services we provide.

Introduction.....	4
Qualifications Specifications.....	4
Introduction to Pet First Aid for Pet Professionals Level 3 (VTQ).....	5
Qualification Delivery.....	5
Entry Requirements.....	5
Progression.....	5
Requirements to teach the Pet First Aid for Pet Professionals Level 3 (VTQ).....	6
Certification.....	6
Learner Access.....	6
Complaints.....	6
Online Course Component Course Summary.....	7-8
Learning Outcomes.....	9-11
Useful Websites.....	12

Introduction

Welcome to **ProTrainings Europe Limited**.

ProTrainings EU is a certifying organisation recognised for providing training and qualifications in England, UK and across the globe.

ProTrainings EU offer qualifications designed in-house and qualifications which are regulated by Ofqual through TQUK and FutureQuals. Our qualifications are carefully designed to meet industry standards and regulatory requirements giving every learner or user confidence that training meets HSE, Ofqual, UK & EU Resuscitation Council, Skills for Health, Ofsted and Skills for Care training standards.

Our unique approach to training delivery is designed to accommodate learning styles in all their forms, including online, classroom and blended formats. Our variety of delivery methods have been a preferred choice for many learners who require training through general interest and as part of their profession. Our training has been comprehensively designed to meet standards that fall within the boundaries of qualifications overseen by awarding organisations.

ProTrainings high standards include a robust training approach that meets strict specifications, quality assurance requirements and qualification standards. As a result of implementing a comprehensive quality assurance process, ProTrainings online and classroom courses have been CPD certified, endorsed through The Skills for Care Scheme (ProTrainings being the first organisation gaining approval for classroom and online training in the United Kingdom) and we have surpassed an external audit by being approved for ISO45001 : 2018 and ISO9001 : 2015 for maintaining high organisational standards.

Our qualifications are designed to support and encourage learners to develop their knowledge and skills. This development may result in progression into employment or career development in the workplace. Our qualifications also allow learners to progress onto further qualifications.

For more information please visit www.ProTrainings.uk for news, updates and information on a variety of qualifications spanning into the Health & Safety industry, First Aid world, Pet First Aid environment and Health & Social Care sector.

Qualifications Specifications

ProTrainings EU offer policies and guidelines for centres, organisations and individuals through this specification. Information in this specification will include the course curriculum, learning outcomes, units and general guidelines on how the course is delivered.

We aim to support our centres by providing guidance in this specification for a better understanding on how our courses are delivered and processed.

Our specifications document can be accessed on our website at www.ProTrainings.uk along with other specifications for respective qualifications listed under each sub-heading.

For more information please use our online chat service or contact our office on 01206 805 359. Alternatively, please email our support department at support@protrainings.uk or compliance department at compliance@protrainings.uk.

Introduction to Pet First Aid for Pet Professionals Level 3 (VTQ)

The Pet First Aid for Pet Professionals Level 3 (VTQ) qualification has been designed to cover more detail about advanced injuries and illnesses that can affect dogs and cats of all shapes and sizes. This course has been carefully developed by ProTrainings and a fully licensed veterinarian giving it credibility from a qualified pet professionals perspective. The aim is to give pet owners or pet professionals more information to detect early signs and symptoms for providing care, especially when environmental or geographical locations prevent the pet owner from contacting a qualified veterinarian in time.

This course covers the anatomy and physiology of animals and will provide coverage on different first aid treatments that are available to pets. This ideal course also includes a dedicated section for cats.

As an online course – This option provides learners with an online platform and will cover over 8 hours of video content only. We recommend that learners complete a practical module with one of our approved instructors. With the online-only course, you will receive a certificate that says Pet First Aid for Pet Professionals Level 3 as supporting evidence. However, this will not include the VTQ terminology as this requires practical inclusion. You can add a practical module at any time by contacting ProTrainings or our local instructor.

As a blended course - Blended training is where you complete the online module (8 hours) and a practical module (approx. 6 hours) locally with an approved instructor. This is where you cover practical subjects to gain the full vocational qualification certificate.

This qualification is also available with an Endorsed Certificate from TQUK, for an extra charge if required.

Qualification Delivery

Guided Learning Hours (GLH): These hours are made up of real-time contact time, guidance or supervision of a learner by an instructor, supervisor, tutor or trainer.

GLH for this qualification is 14

Total Qualification Time (TQT): This is an estimate of the total length of time it is expected that a learner will typically take to achieve and demonstrate the level of attainment necessary for the award of the qualification i.e. to achieve all learning outcomes.

TQT for this qualification is 16

Our Pet First Aid for Pet Professionals Level 3 (VTQ) course is taught over the equivalent of 2 days (8 hours online & 6 hours in a classroom) and will include practical and theoretical assessments.

Entry Requirements

There are no specific entry requirements however, learners should have a minimum of Level 2 in literacy, numeracy or equivalent. This qualification is suitable for learners aged 14 years and above.

Progression or Similar Courses of Interest

Successful learners can complete other qualifications such as:

- Advanced Pet First Aid Level 3 (VTQ)
- Security Dog First Aid Level 2 (VTQ)

Requirements to teach the Pet First Aid for Pet Professionals Level 3 (VTQ)

Approval to deliver this course is sanctioned by ProTrainings Europe Limited only.

Instructors must hold the relevant qualifications, experience and occupational competence to qualify for approval. A detailed portfolio providing descriptive dates, CPD log and meeting/passing IQA reviews is required for approval. Supporting evidence which clearly outlines where instructors qualify to teach this course must be emailed to our compliance manager at compliance@protrainings.uk. Additionally, requirements to complete ITG instructor training is mandatory.

Certification

This qualification is overseen by our compliance department and all courses undergo a robust internal quality assurance review prior to certification.

A desktop-review and site visit will form part of our evaluation.

Paperwork should be marked and assessed by the approved instructor/centre and uploaded to our online management suite following successful completion of the course. Courses should be passed within 5 working days after the course has been taught.

Learner Access

ProTrainings offer highly sophisticated and supportive services to successful learners who complete online, classroom and blended training. Our online system offers the learner a uniquely designed portal where there is access to a free student manual, CPD credit statement, evidence-based learning document, optional weekly refresher videos and an area for downloadable content with a cohort of supporting evidence relevant to the qualification the learner completes.

ProTrainings after service adds clarity to teaching, promotes continuous learning and encourages learners to revisit and revise subjects they have been taught.

Complaints

Scope of Complaints Procedure: The procedure deals with complaints arising from:

- Delivery (or lack of delivery) of services for education and training including teaching, course content, tutoring, assessment, feedback on progress and learner support during learning programmes
- Incorrect or misleading information about services provided by the Centre
- Delivery (or lack of delivery) of support services provided by the Centre including administration of fees, enrolment processes, Centre accommodation, health and safety and learner resource services
- Unacceptable actions or behaviour by Centre staff and/or other learners in the Centre

How to complain - Complaints should initially be made in writing to the Head of Centre or to your designated tutor. This can be completed using your student login for www.ProTrainings.uk

Support can be made available for all those involved in a complaint including:

- Representation: parent, guardian, friend or supporter
- Help with completing the written complaint
- Induction will provide further details regarding this process

ONLINE COMPONENT PART ONE

SUBJECTS THAT ARE COMPLETED THROUGH ONLINE E-LEARNING BEFORE COMPLETING BLENDED PART TWO

Introduction to Pet First Aid for Pet Professional (13)

Course introduction
Meet Your Vet
Pet First Aid and The Law
The vet and your role in first aid
The role of the pet first aider
When is veterinary care required
Keeping your pet safe in an emergency
Care accidents
Care accidents – injuries and treatment
Pet proofing your home
Please rescue my pet stickers
Hand hygiene
Do microchipping

Precautions and Safety (4)

Dog muzzles
Use of gloves
Pets Drowning and Treatment
Near and Secondary Drowning
Near and Secondary Drowning - vets comments
How Realistic is Pet CPR - hear what our vet says
Oxygen and Your Pet
Administration of Oxygen

Choking (2)

Choking Overview
Choking

Approaching a pet that has been injured
Preventing accidents

Pet anatomy and physiology (10)

External anatomy
Internal anatomy
Dog digestive process
Blood vessels
Types of bones
Breathing mechanisms
Circulatory system
Types of joints
The nervous system
The muscular system

First Aid kits and Equipment (7)

Premium Pet First Aid Kit
First Aid Spray
Elizabethan Collars
Pet First Aid Wipes
Pet Wrap bandages
Bandage Aftercare
Using a foil blanket

Checking a pet's health (11)

Initial Assessment
Bleeding Control (12)
Types of Bleeding
Dressings, Bandages and Controlling Bleeding
Catastrophic Bleeding
Pets and haemostatic dressings
What is the ideal animal haemostatic agent
CollaClot - Collagen pad to stop bleeding and promote clotting
Pets and Tourniquets

Checking Your Pet's Health and Finding Out What Is Normal

Gum Colour
Collecting a Urine Sample
How Pets Show Pain
How Pets Show Pain - Vets Comments
Taking a Pulse
Taking the Temperature
Vital Signs
Comprehensive Assessment and Checking Vital Signs
Example
Taking the Rectal Temperature

Pet Accidents and First Aid (3)

Classifications of an Emergency
Pet Recovery Position
What to do if your cat has an accident

Cardiopulmonary Resuscitation – CPR (9)

Pet CPR Introduction
Pet CPR
Pet CPR Practical
Demonstration

Improvised tourniquets for pets
Commercial Tourniquets for Dogs
HaemoCap™ MultiSite – Pets Shock
Shock - vets comment

Different Conditions you may see (15)

Breathing and Respiratory Problems
Loss of Appetite

Sneezing
Lethargy
Urination Problems
Weakness in Animals
Weakness and Collapse -
additional vets comments
Hair Loss and Skin Conditions
Cataracts
Dehydration in Pets
Clinical signs of dehydration in
dogs and cats
Hydration and rehydration in
pets
Fluid balance in dogs and cats
Oralade - treating dehydration
Oralade - The Science

Injuries (35)

Suspected fractures
Pet Fractures Treatment
Types of fractures on animals
Spinal injury and moving an
injured pet
Spinal Injuries
Paw Problems
Paws and Claws
Nail and Claw Injuries
Eye Injuries
Eye Problems
Ear Problems
General Bandaging
Bandaging the Ear
Bandaging the Tail and Tail
Injuries
Bandaging the Body
Fight Wounds
Puncture Wounds
Mouth and Dental Problems
Animal bites and scratches on
pets
Small Cuts, Scratches and
Grazes
Bandage aftercare
Stings on animals

Ibuprofen and pets
Carbon Monoxide and pets
Poisoning
Vet poison information line
Inducing Vomiting in a Dog
Inducing Vomiting - vets
comments
Snake Bites
Pet Burns
Chemical Burns
Electrocution
Electric Shocks
Cruciate Ligament
Falls From Height

Illness (29)

Pets and Illnesses
Bloat and Gastric Dilatation
and Volvulus (GDV)
High Temperatures and
Heatstroke
Hyperthermia - Vets
Comments
Hypothermia Treatment
Hypothermia - vets comments
Vomiting in Animals
Different Types and Causes of
Vomiting
Vomiting - vets comments
Seizures and Epilepsy
Diabetes
Allergies in Pets
Allergic reactions
Pancreatitis
Cushings Disease
Nose and Respiratory
Problems – Vet
Breathing Difficulties
Coughing and kennel cough
Kennel Cough - vets
comments
Diarrhoea in Animals
Stomach Conditions
Rabies

Alabama Foot Rot
Blue Green Algae
Hip Dysplasia
Urinary Tract Infections
Carbon Monoxide Poisoning
Pyometra
Vestibular Syndrome

Parasites that affect pets (6)

Fleas
Ticks and Lyme Disease
Fly Strike
Lungworm
Processionary caterpillars
Insect Stings

Cats (8)

Restraining a Cat
Cats and Heights
Cat Vaccinations
Cat Worming and Treatment
Pedigree Cats
The Pregnant Cat
Adult Cats
Cat Flu

Different types and sizes of animals (5)

The Older Dog
Brachycephalic dogs
Puppies and young animals
Smaller Pets
Reptiles

Summary to Pet First Aid for Pet Professionals (3)

Fireworks and Thunderstorms
Advanced pet first aid
practical (optional)

Course Summary

Learning Outcomes – PRO/501/PFAPP

These learning outcomes are mapped to meet a **Pet First Aid for Pet Professionals Level 3 (VTQ)** criterion. Each learning outcome presents a knowledge, skill, or assessment to help students understand the curriculum in finer detail.

Learning Outcomes (LO) The learner will:	LO
Blended Part Two – UNIT 1	
Understand the role and responsibilities of a pet first aider	LO1
Identify the role and responsibilities of a pet first aider	1.1
Define how the rules and regulations govern pet first aid	1.2
Understand who can deliver pet first aid	1.3
Be able to assess an emergency safely involving a pet	LO2
Conduct a scene survey	2.1
Conduct a primary survey of a pet	2.2
Summon appropriate veterinarian assistance when necessary	2.3
Explain when you would take your pet to the vet	2.4
Recognise how to provide first aid to a pet that has drowned (including secondary drowning)	2.5
Be able to provide first aid to an unresponsive pet	LO3
Discuss how to check your pet's health	3.1
Demonstrate how to check your pet's pulse using a Kasper manikin	3.2
Understand how to apply rescue breathes to your pet	3.3
Demonstrate rescue breaths using the Kasper manikin	3.4
Identify when to administer Cardio Pulmonary Resuscitation (CPR) to a pet	3.5
Demonstrate CPR using a Kasper manikin	3.6
Identify when to place a pet into the recovery position	3.7
Demonstrate continual monitoring of breathing whilst the pet is in the recovery position	3.8
Know how to provide first aid to a pet who is in shock	LO4
Recognise when a pet is suffering from shock	4.1
Identify how to administer first aid to a pet who is suffering from shock	4.2
Be able to understand the dynamics of a pet's anatomy	LO5
Explain how a pet's body will differ in shape and size	5.1

Understand how a dog's digestive system works	5.2
Identify different types of bones and where they are located on the body	5.3
Describe the circulatory, nervous, and muscular system	5.4
Identify how to care for your pet with diarrhoea	5.5
Be aware of the safety procedures that will protect your pet	LO6
Identify common safety precautions to keep your pet safe	6.1
Understand how to keep your pet safe in an emergency	6.2
Demonstrate how to apply and safely remove gloves and face-shields	6.3
Discuss how you can promote personal hygiene and general cleanliness with your pet	6.4
List how you will pet-proof your home	6.5
Recognise when your pet is showing signs of pain	6.6
Understand how to restrain a pet by applying a muzzle	6.7
Demonstrate how to apply a muzzle	6.8
Explain how you microchip your pet and why you should have ID tags	6.9
Be able to provide first aid to a pet who is choking	LO7
Identify when a pet is choking	7.1
Demonstrate how to assist a pet who is choking - Demonstration using a Kasper manikin	7.2
Be able to provide first aid to a pet with external bleeding	LO8
Identify whether external bleeding is life-threatening	8.1
Demonstrate how to administer first aid to a pet with external bleeding	8.2
Explain how a tourniquet can be use on your pet	8.3
Understand how a haemostatic agent can save a pet's life and how it is administered	8.4
Demonstrate how to bandage a pet's paw, leg, or tail	8.5
Demonstrate how to apply a gauze pad to your pet's leg using vet wrap	8.6
Be able to provide first aid to a pet with suspected injuries to bones, muscles, and joints	LO9
Recognise suspected: - Fractures and dislocations - Sprains and strains	9.1
Identify how to administer first aid for: Fractures and dislocations - Sprains and strains	9.2
Demonstrate how to treat a pet with a fractured bone	9.3

Blended Part Two – UNIT 2

Be able to provide first aid to a pet with suspected head and spinal injuries	LO1
Recognise a suspected head, ear, mouth, and spinal injury	1.1
Identify how to administer first aid for a suspected head injury	1.2
Demonstrate how to administer first aid for a pet with a suspected spinal injury	1.3
Know how to provide first aid to a pet with suspected major illness	LO2
Recognise when a pet has been poisoned, bitten, or stung	2.1
Describe in groups which foods are toxic to your pet	2.2
Explain how you would recognise when your pet has a loss of appetite	2.3
Understand the difference between coughing and kennel cough	2.4
Identify the symptoms caused by dehydration	2.5
Understand what Alabama foot rot and Blue-green alae is and how it is treated	2.6
Recognise suspected: - Heart Attack - Stroke - Epileptic seizure - Asthma attack - Diabetic emergency	2.7
Identify how to administer first aid to a casualty suffering from: Heart Attack Stroke - Epileptic seizure - Asthma	2.8
Know how to provide first aid to a pet with burns and scalds	LO3
Identify how to recognise the severity of burns and scalds	3.1
Identify how to administer first aid for burns involving: Dry heat - Wet heat - Electricity - Chemicals	3.2
Be able to fit an Elizabethan collar or similar device	LO4
Recognise different makes, models, and sizes of collars	4.1
Demonstrate how to apply Elizabethan collar to a pet manikin	4.2
Know how to keep accurate records	LO5
Discuss what information is required, who it is passed to and how it is stored	5.1
Learn how to clean up an incident	LO6
Identify what needs to be cleaned, replaced, disposed, and restocked	6.1
Be able to provide first aid to a cat	6.2
Explain how to professionally restrain a cat	LO7
Discuss the appropriate assistance you would provide for a cat stuck at height	7.1
Understand how to deal with paws and claws injuries	7.2
Identify when a cat needs a vaccination	7.3
Describe how to treat cat flu	7.4
Know how to deal with older cats and pregnant cats	7.5
Different types and sizes of animals	LO8
Identify special needs for dealing with older pets	8.1
Summary	LO9
Be aware of how to protect your pet during special seasons such as fireworks and other common disturbances	9.1

Useful Websites

ProTrainings Europe Limited

www.ProTrainings.uk

Health and Safety Executive

www.hse.gov.uk

The Resuscitation Council (UK)

www.resus.org.uk

Skills for Health

www.skillsforhealth.org.uk

Office of Qualifications and Examinations Regulations

www.ofqual.gov.uk

Ofsted

www.gov.uk/ofsted

Skills for Care

www.skilssforcare.org.uk

The CPD Standards Office

www.cpdstandards.com

QMS International

www.qmsuk.com

FOFATO

www.fofato.co.uk

NASDU

www.nasdu.co.uk



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